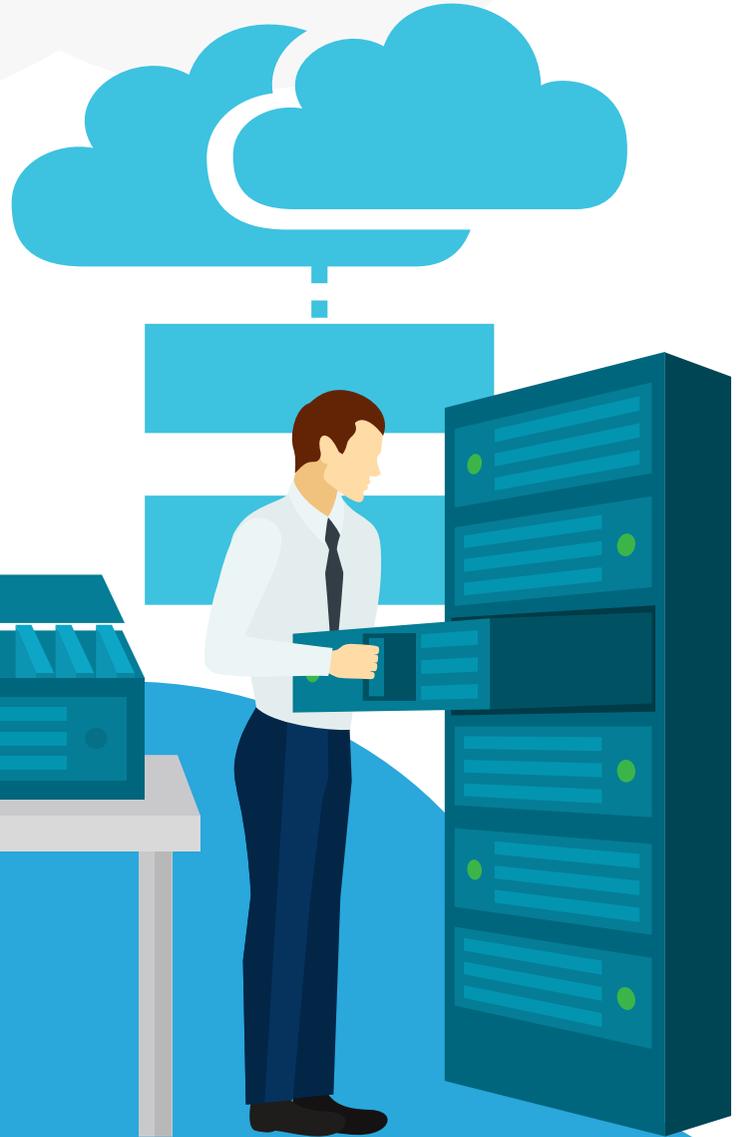


Fully Managed Backup & Recovery

cloudrecover



Take the pain out of protecting your critical data. Simplify the process of backup and recovery with our comprehensive Backup Solution – hosted in Australia with local support.

www.cloudrecover.com.au

Comprehensive Cloud Backup

*Is managing your backups complex?
Are you having trouble meeting your recovery targets?
Is your data growing faster than you can protect it?*

**Managed backup in the cloud is the right answer.
Simplicity is our value.**

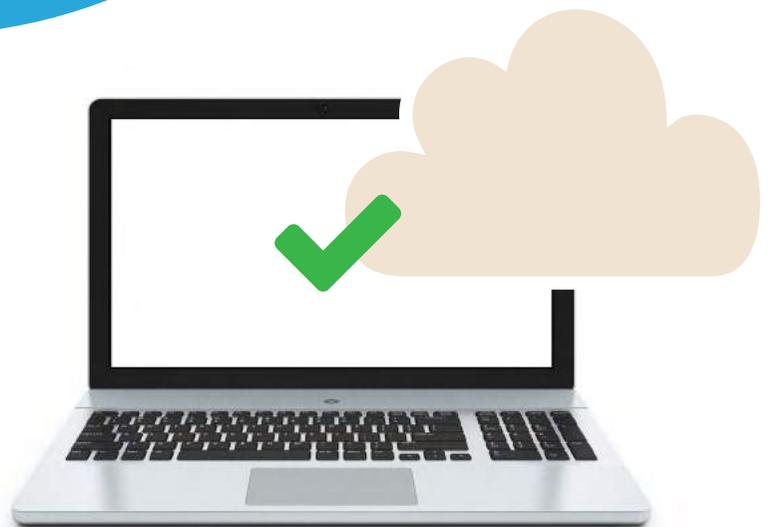
Simplify the process

Managing backups can be a complex and time consuming task. Data protection challenges take many forms - such as uncontrollable growth of data, constantly increasing complexity in IT systems, and persistent IT security risks due to rapidly mutating malware. The good news is that managing the challenges of protecting data can be simplified by moving to a managed backup and recovery solution.

Organisations can simplify backup and recovery operations – CloudRecover manages all licensing, hardware, software and cloud infrastructure as part of the backup process. Customers also receive support from our friendly team of local experts with more than 40 years combined experience across our core engineering team.

Agentless architecture

Our solution allows businesses to protect their data using a single comprehensive solution and monitored from a centralised portal, unlike most backup technologies. It does not require any agents to be installed: servers, applications and data are backed up over the network, using industry-standard programming interfaces.



Highlights

- Reduce backup complexity with agentless architecture, no need to install individual agents on each machine
- Lower your overall costs with one solution for virtual, physical, mobile and cloud environments
- Backup managed and monitored by local, Australian based technical team
- Data replicated across 2 geographically separate tier III data centres in Australia
- Restore business applications, servers or a single file anytime you need, easily and quickly
- Easy scalability for data volume and performance
- Data retained for 7 years or longer to meet your regulatory compliance
- Option for on-premise backup appliance to deliver high speed recovery of data and systems

Stress-free Backup

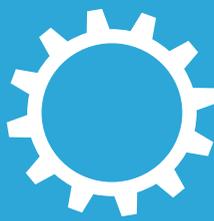
Solution Overview

CloudRecover provides a comprehensive data protection solution for organisations across virtually any size or industry vertical. All data is encrypted in transit and at rest using PCI-DSS and FIPS 140-2 certified backup technology from Asigra. All data is stored in Australia at all times – within CloudRecover’s world-class data centres. Business can protect on-premise data, as well as remote systems in private and hybrid clouds; we also have a solution for mobile devices. Once protected, they can restore business applications, servers or a single file anytime you need, at the click of a button!

Protect more data across more of your business!

Protect your data, whatever you store it:

- ✓ Public Cloud (AWS, Azure, Google)
- ✓ Endpoints (Windows & macOS)
- ✓ Mobile devices (Android & iOS)
- ✓ SaaS (Office 365 Exchange, SharePoint, OneDrive & Salesforce)
- ✓ Physical & virtual servers
- ✓ All major operating systems
- ✓ Almost any software application

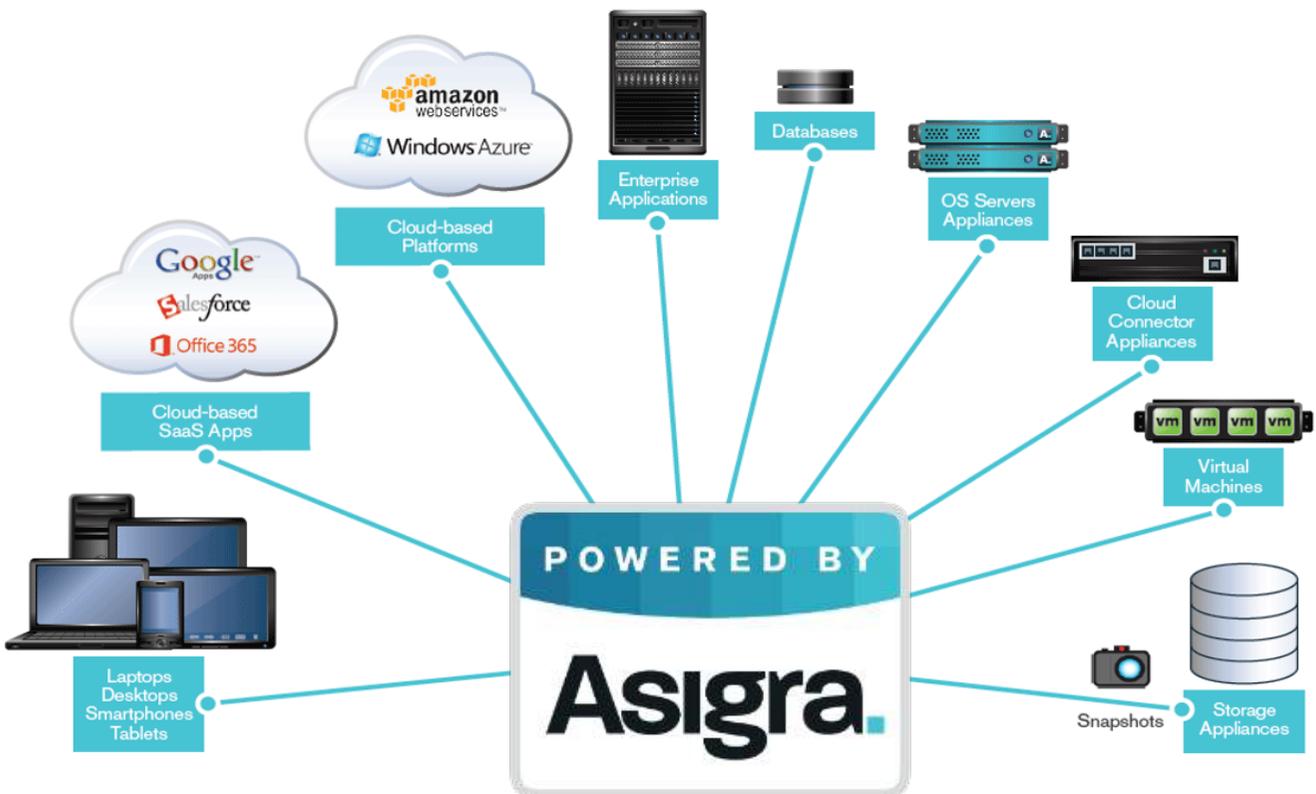


Options & Adds on

- On-premise appliance for backup and recovery at LAN speeds
- Cloud and local Disaster Recovery to ensure Business Continuity
- Dedicated High-Performance VPS to improve performance and scalability



256-bit encryption for data in transit and at rest



Upgrade to include Disaster Recovery



Ensure Business Continuity

How will you cope if you have a major failure?

Will your business keep functioning if disaster strikes?

How quickly will you be able to get all your systems running again?

Backups are extremely important for restoring files and individual servers, however data backups alone are not enough to guarantee that your business can continue to function in the event of a disaster. Organisations can be crippled by extended delays during the recovery process – often due to factors outside of their control. New hardware may be needed, or possibly even new office space!

Cloud-based disaster recovery provides an offsite copy of your important IT infrastructure, including all of your settings and installed applications. In the event of a major outage, organisations can confidently transfer IT operations to the offsite location within a designated amount of time.

This can reduce an organisation's recovery timeframe from days or weeks to a matter of hours – all within a predictable time frame and process.

CloudRecover offers DR capabilities for local or cloud based recovery. The options range from individual files, single servers or applications – up to a full site failover. Flexible backup policies allow organisations to choose the Recovery Point Objectives (RPO) and Recovery Time Objectives (RTO) that best fit their requirements.

Can you afford downtime?



Data loss + unplanned downtime cost Australian businesses \$65 Billion last year alone*



Disaster Recovery protects your business against:

HUMAN ERROR: Damaged or lost hardware, failed change implementations, accidental deletion

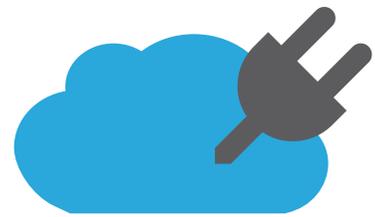
SYSTEM FAILURE: Disk failure, server failure, database corruption, telecommunications outages

MALICIOUS ATTACK: Rapidly mutating malware, targeted attacks and Ransom ware

NATURAL DISASTER: Flooding, storms, loss of power

*Source: Vanson Bourne Report, 2016

About CloudRecover



Managed Cloud Services

Who are we?

With over 10 years' experience as a Managed Hosting Provider for enterprise data, CloudRecover operates one of the largest private clouds in Australian data centres. Through partners located in the Asia Pacific region, CloudRecover delivers advanced cloud solutions "as a service", with a particular focus on data protection and business continuity. Today our team of experts manages 9+ PB of enterprise data using high performance architecture, award winning software (HPE, Asigra) and dual tier III data centres.

Solutions for your Data

What do we offer?

CloudRecover's hosting solutions are fully managed by our team of experts based in NSW. The CloudRecover service portfolio includes Virtual Private Server hosting, Backup and Disaster Recovery, Storage Optimisation, Information Governance and Document Management. Our services help enterprises to achieve data preservation, records management, regulatory compliance and long term archiving. Our solutions are high customisable and personalised in accordance to each business needs.

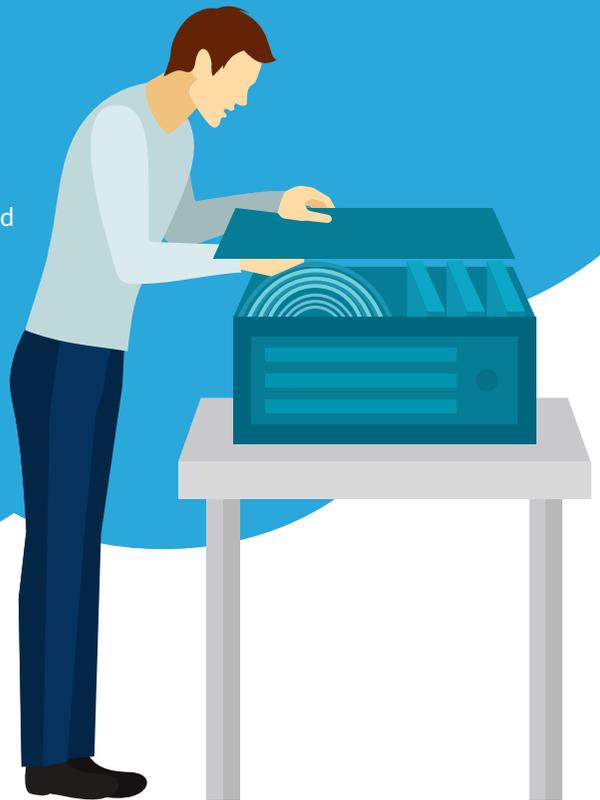


Why choose us?

- ✔ Fully managed and supported by local cloud experts
- ✔ Dual Australian data centres, federal government approved
- ✔ Local business with 10+ years experience in hosting solutions
- ✔ Specialised in data protection and Business Continuity
- ✔ Highly available IT infrastructure and easy to deploy solutions
- ✔ Best in breed technologies powered by HPE, Asigra and more

High Performance Infrastructure

Managed high performance infrastructure provides your organisation many benefits including reduction of manpower costs, rationalisation of IT expenses and improved efficiency. You get increased security and compliance in dual data centres, the latest technologies in the market and a responsive, experienced team looking after the entire process of your data protection and recovery.



Pay as you grow

Move from a CapEx to an OpEx model to reduce your internal IT costs. Avoid the hassle of managing traditional infrastructure, escape hardware issues and complicated server provisioning with a fully managed service. No setup or data access/transfer fees, only a simple and predictable monthly price for your cloud service.

A team of experts

We pride ourselves on providing one of the most responsive IT support services in the market. Our technical support is distributed between multiple sites within NSW, with our headquarters in North Sydney. Our core engineering team has more than 40 years of combined IT experience across most tier 1 vendor technologies.



“CloudRecover provides an unbelievable service on backup and restore. I couldn’t believe how easy it works! We are impressed by their level of proactiveness.”

IT Manager, Commercial Credit Control

Founded in

1999

PB of data

9+

Copies of data

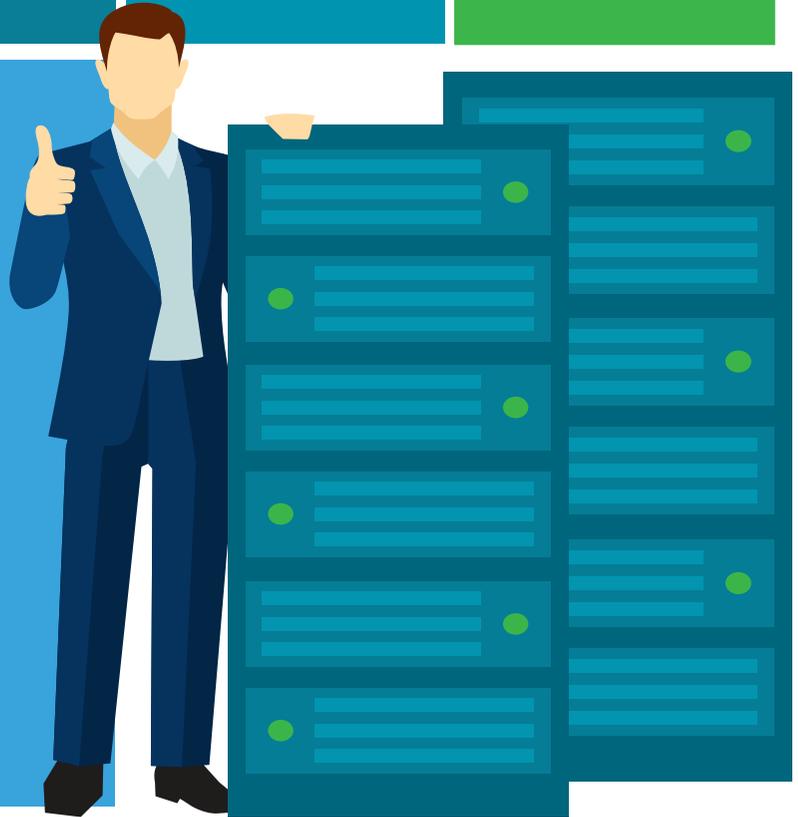
2+

Years of retention

7+

Our managed solutions include

- ✓ Cloud Backup
- ✓ Disaster Recovery
- ✓ Virtual Private Server
- ✓ Speciality Hosting
- ✓ Monitoring, Setup & Migrations
- ✓ Network
- ✓ System Restore
- ✓ Data Centre Ops



Australian data centres

CloudRecover's dual data centres are geographically dispersed within Australia – providing local access and low latency. We comply with Australian data protection requirements and businesses can have the confidence that their personal data is stored in Australia. Our Sydney based primary data centre is located at Global Switch in Ultimo, the secondary is at Pipe Networks Cable Landing Station Cromer – providing a fully replicated secure copy of the production environment.



Encrypted backups

For off-site backup data is encrypted using AES256 at the customer's location before being transferred to redundant data centres. The encryption key is known only to the customer and the data remains encrypted at all times in the data centres. Additionally, we deliver a second layer of encryption from the customer's site to the data centres ensuring a safe and secure backup environment. Our backup technology is ISO 27001, FIPS 140-2 certified and PCI compliant to deliver uncompromised security.

Partnership opportunity

CloudRecover provides the solutions as a fully managed service via carefully chosen partners – Value Added Resellers (VAR) and Managed Service Providers (MSP) – across Australia, New Zealand and South Pacific region.

Our partners provide value added consulting, migration and training services to deliver a highly effective business outcome. Our strong partnerships help customers to confidentially move their infrastructure to the cloud.



cloudrecover

CloudRecover's portfolio includes

- ✔ **Backup/Recovery**
- ✔ **Storage Optimisation**
- ✔ **Email Archiving**
- ✔ **Data Management**

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