

Virtual Private Server (VPS)

cloudrecovery



Take the hassle out of managing infrastructure and simplify IT operations by moving to a Virtual Private Server environment - hosted in Australia.

www.cloudrecover.com.au

High Availability VPS Hosting

*Ageing hardware? Planning an infrastructure update?
Need flexibility and control over your environment?
Need high availability for critical servers?*

Virtual Private Servers in the cloud is the answer

Solution Overview

CloudRecover provides dedicated virtual private servers in Australian based data centres. Each VPS environment is connected on an isolated network reserved for the customer and can be accessed via VPN or a dedicated WAN connection. Our cloud servers are powered by Microsoft Hyper-V to provide the reliability and on-demand scalability you need, while eliminating your concerns about availability.

Virtual Private Server is recommended if you are looking to grow/adapt your business quickly and cost effectively. VPS will give you the resilience, agility and high performance you need.

Hardware

We use HPE Blade Systems for all server infrastructure. There are always two duplicate blade systems configured and capable of taking over from each other with no single point of failure. Within the blade system all physical server operating systems are configured on RAID 1 with redundant SAS paths to the main storage.



Highlights

- Keep control of your own environment and data
- Add hundreds of servers in minutes at the click of a button!
- Infrastructure managed & monitored by Australian based, technical support team located in 2 offices within NSW
- Options for dedicated 1 or 10Gbps connections to public cloud services and customer infrastructure
- Data replicated across 2 geographically separate Tier III data centres
- All data is stored in Australia - guaranteed
- Migration & provisioning assistance available: move your business to the cloud quickly and easily
- Easy scalability for data volume and performance
- Data retained for 7 years or longer
- Upgrade with options including high availability replication and lightning fast SSD storage

Your customised VPS

- ✓ Simple, flat monthly fee
- ✓ No setup fees or hidden costs
- ✓ Unlimited data transfers
- ✓ Scale up or down as you need
- ✓ Custom config and hosted platforms

Options & Add-ons

- Trend Micro Internet Security
- Incremental storage
- More vCPU cores
- Add more RAM
- VPN tunnel
- Add Continuous Backup
- Upgrade to High Availability



Platinum VPS

8 vCPU cores
8GB RAM
250GB HDD



Gold VPS

6 vCPU cores
6GB RAM
120GB HDD



Silver VPS

4 vCPU cores
4GB RAM
80GB HDD



Bronze VPS

2 vCPU cores
2GB RAM
60GB HDD



High flexibility for Windows Servers or Linux Servers. Many options and add-ons are available.

SUPPORT PLAN	BASIC*	STANDARD	PREMIUM
Service Desk Contact	Web/Email 24x7 Ticket	Web/Email 24x7 Ticket	Web/Email 24x7 Ticket 24x7 Phone
Ticket Response Time (Business hours)	6	4	2
Target Resolution Time (Business hours)	12	8	4
Account Manager	Shared	Dedicated	Premium Support
Moves, changes & upgrades (if purchased)	Mailbox Adds	Mailbox Adds User Adds	Mailbox Adds User Adds
Operating System	Installation	Installation Configuration Maintenance	Installation Configuration Maintenance
Server Monitoring	-	Business hours: - Server Monitoring - Disk, CPU, Memory, Uptime - Monthly Reporting	Available 24x7: - Server Monitoring - Disk, CPU, Memory, Uptime - Monthly Reporting - Application Metrics

*Basic support plan is included at no additional cost. Standard and premium support available at extra charge.



Available VPS upgrades

High availability replication

★ Recommended for all production environment

Moving important systems to the cloud?

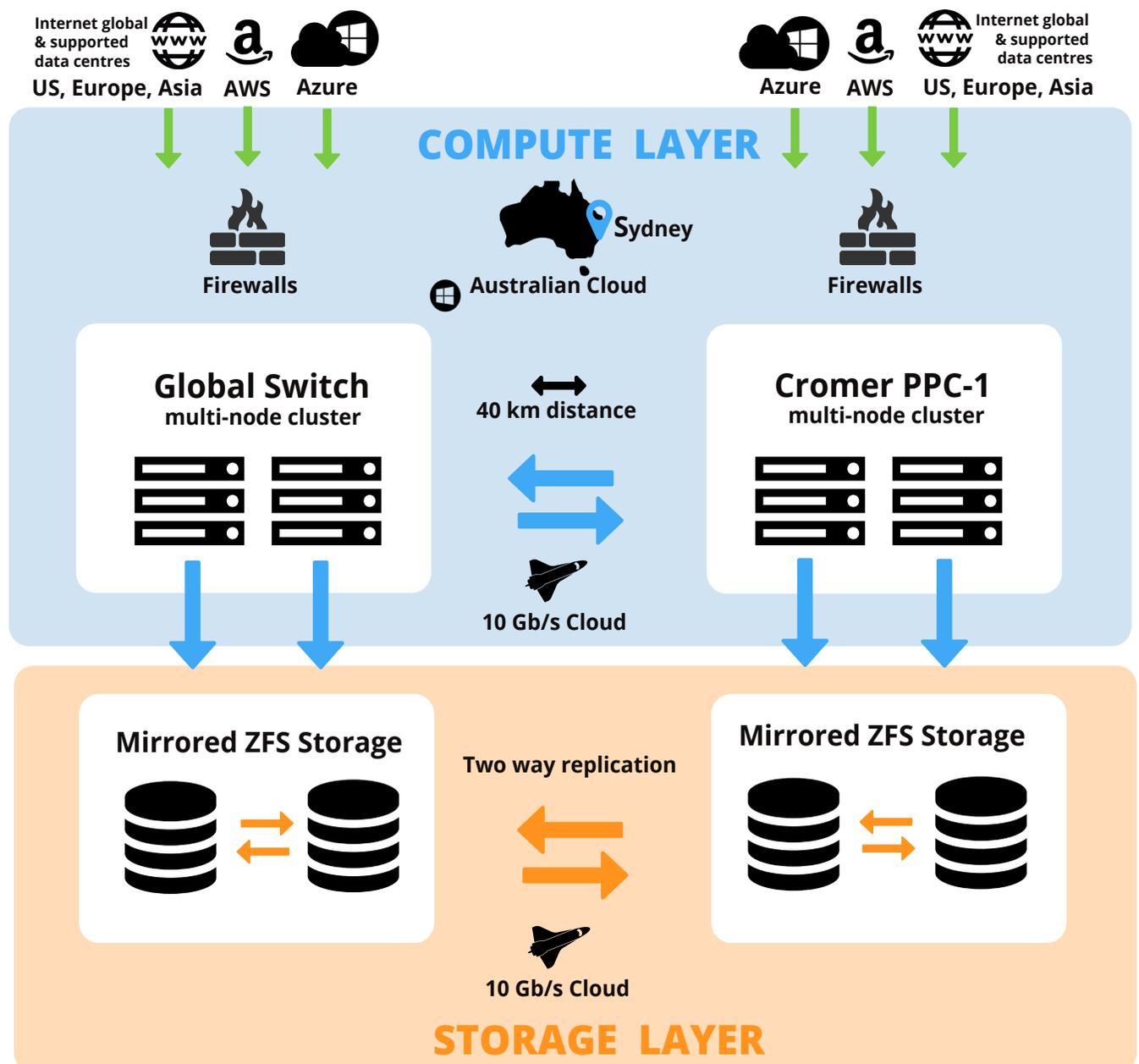
CloudRecover recommends continuous replication to deliver rapid DR failover capabilities across dual data centres in Australia. This additional redundancy provides greater protection against large-scale problems such as natural disasters. In the event of a major failure, a customer's entire private cloud environment can be up and running in minutes.

New all-flash array

★ Recommended for high performance workloads

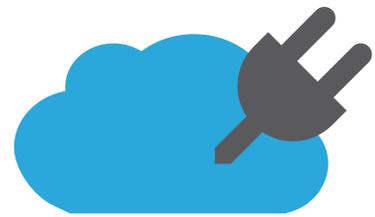
Need to go faster?

Upgrade your storage to our new all-flash array to deliver high speed, redundant SSD storage within both data centres with dramatically increased server performance. The addition will deliver lightning fast data access, with more than 1 Million IOPS. SSD and flash is used across all storage tiers for superior performance.



CloudRecover's high performance architecture

About CloudRecover



Managed Cloud Services

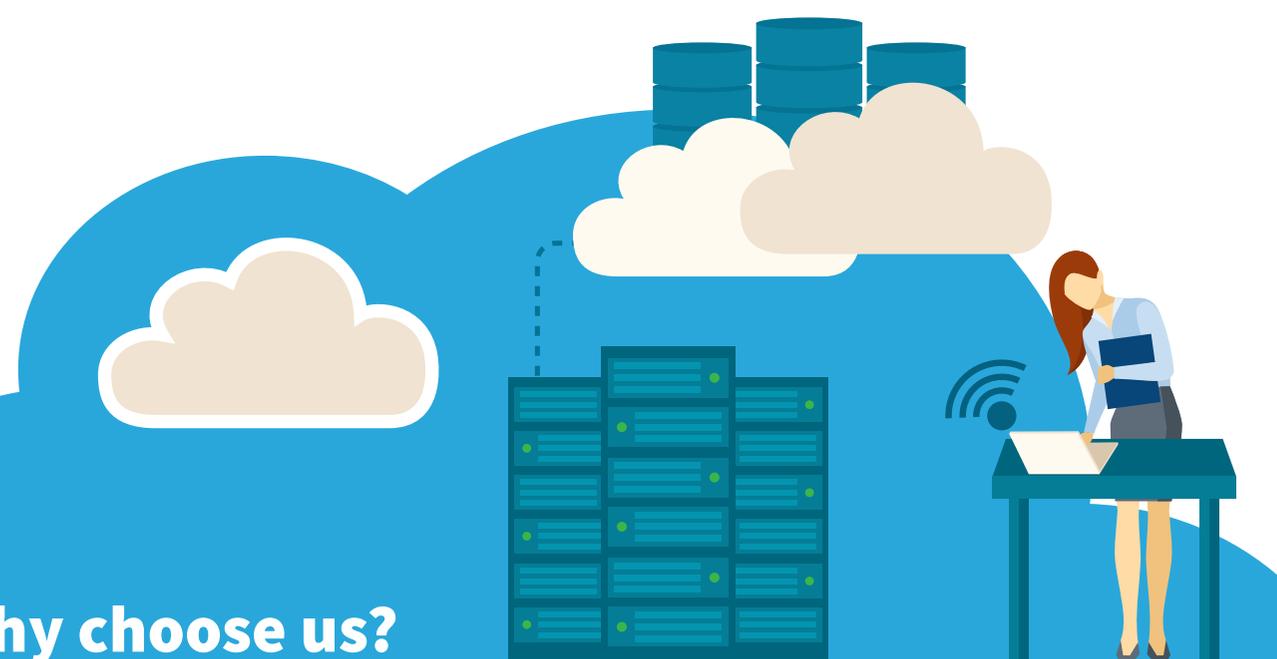
Who are we?

With over 10 years' experience as a Managed Hosting Provider for enterprise data, CloudRecover operates one of the largest private clouds in Australian data centres. Through partners located in the Asia Pacific region, CloudRecover delivers advanced cloud solutions "as a service", with a particular focus on data protection and business continuity. Today our team of experts manages 9+ PB of enterprise data using high performance architecture, award winning software (HPE, Asigra) and dual tier III data centres.

Solutions for your data

What do we offer?

CloudRecover's hosting solutions are fully managed by our team of experts based in NSW. The CloudRecover service portfolio includes Virtual Private Server hosting, Backup and Disaster Recovery, Storage Optimisation, Information Governance and Document Management. Our services help organisations to achieve data preservation, records management, regulatory compliance and long term archiving. The solutions are high customisable and personalised in accordance to each business needs.

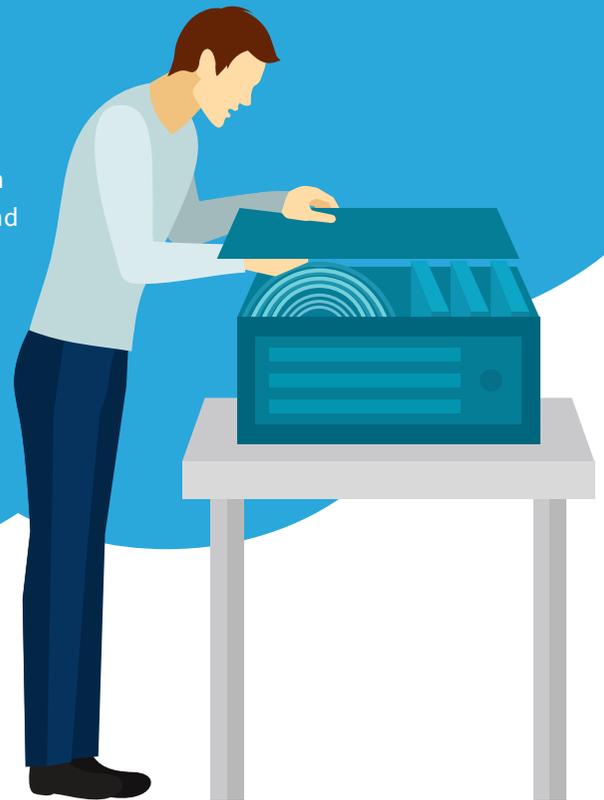
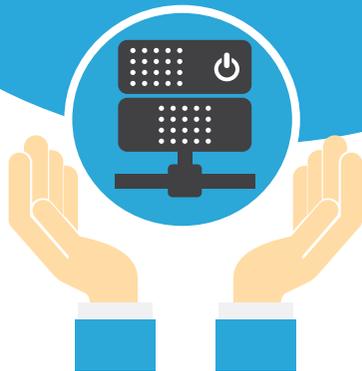


Why choose us?

- ✔ Fully managed and supported by local cloud experts
- ✔ Dual Australian data centres, federal government approved
- ✔ Local business with 10+ years experience in hosting solutions
- ✔ Specialised in data protection and Business Continuity
- ✔ Highly available IT infrastructure and easy to deploy solutions
- ✔ Best in breed technologies powered by HPE, Asigra and more

High Performance Infrastructure

Managed high performance infrastructure provides your organisation many benefits including reduction of manpower costs, rationalisation of IT expenses and improved efficiency. You get increased security and compliance in dual data centres, the latest technologies in the market and a responsive, experienced team looking after the entire process of your data protection and recovery.



Pay as you grow

Move from a CapEx to an OpEx model to reduce your internal IT costs. Avoid the hassle of managing traditional infrastructure, escape hardware issues and complicated server provisioning with a fully managed service. No setup or data access/transfer fees, only a simple and predictable monthly price for your cloud service.

A team of experts

We pride ourselves on providing one of the most responsive IT support services in the market. Our technical support is distributed between multiple sites within NSW, with our headquarters in North Sydney. Our core engineering team has more than 40 years of combined IT experience across most tier 1 vendor technologies.



“CloudRecover provides an unbelievable service on backup and restore. I couldn’t believe how easy it works! We are impressed by their level of proactiveness.”

IT Manager, Commercial Credit Control

Founded in

1999

PB of managed data

9+

Copies of data

2+

Years of data retention

7+

Our managed solutions include

- ✓ Cloud Backup
- ✓ Disaster Recovery
- ✓ Virtual Private Server
- ✓ Speciality Hosting
- ✓ Monitoring, Setup & Migrations
- ✓ Network
- ✓ System Restore
- ✓ Data Centre Ops



Australian data centres

CloudRecover's dual data centres are geographically dispersed within Australia – providing local access and low latency. We comply with Australian data protection requirements and businesses can have the confidence that their personal data is stored in Australia. Our Sydney based primary data centre is located at Global Switch in Ultimo, the secondary is at Pipe Networks Cable Landing Station Cromer – providing a fully replicated secure copy of the production environment.



Encrypted backups

For off-site backup, data is encrypted using AES256 at the customer's location before being transferred to redundant data centres. The encryption key is known only to the customer and the data remains encrypted at all times in the data centres. Additionally, we deliver a second layer of encryption from the customer's site to the data centres ensuring a safe and secure backup environment. Our backup technology is ISO 27001, FIPS 140-2 certified and PCI compliant to deliver uncompromised security.

Partnership opportunity

CloudRecover provides the solutions as a fully managed service via carefully chosen partners – Value Added Resellers (VAR) and Managed Service Providers (MSP) – across Australia, New Zealand and South Pacific region.

Our partners provide value added consulting, migration and training services to deliver a highly effective business outcome. Our strong partnerships help customers to confidentially move their infrastructure to the cloud.



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CloudRecover's portfolio includes

- ✔ **Backup/Recovery**
- ✔ **Storage Optimisation**
- ✔ **Email Archiving**
- ✔ **Data Management**

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